

**COMMENTS**

<b><u>Ref</u></b>	<b><u>Comment Received</u></b>	<b><u>Officer Comment</u></b>
1	<p>I have lived in Hazel Grove since April 1969. This was before Grove School was completed. Over the years my children attended the school and I became a member of the very first PTA GROUP. We made a great deal of valuable contributions for the school. My husband and I have always had good relations with the school. We have enjoyed watching the children walk past our house on the way to various excursions.</p> <p>Until recently I have never had cause for any complaint regarding parking near my house. Parents have appeared twice a day for short periods delivering and collecting their young people and have never parked across my drive.</p> <p>However, things have changed dramatically recently. First of all many more cars are used to deposit and collect. Some of them live much further away whereas in the first days of the school most children were local and walked. I fully understand this especially as I was a working mum for many years.</p> <p>Since the recent introduction of the new parking scheme in December, cars are parked outside my house from 8.30 am and sometimes until 5.30 pm. Why? This cannot be parents. Therefore I assume it must be staff. Why cannot all staff cars be parked within the school grounds or in the 6 or 7 slots in front of the school (currently banned)? They could be made for STAFF ONLY.</p> <p>This situation is beginning to irritate my immediate neighbours and myself as well as the other motorists, delivery people and refuse collectors. Fire services and ambulances would find this road difficult to access. Most of the people who live here now are elderly and may have need of these facilities at any time.</p> <p>I would welcome some further investigations on your part to see whether anything can be done to improve this situation. Your letter to me indicates that you welcome comments.</p>	<p>The extension of the restrictions, as part of the most recent experimental order, have dealt with the initial concerns raised.</p> <p>The comments in support of the extended restrictions are noted.</p>

<u>Ref</u>	<u>Comment Received</u>	<u>Officer Comment</u>
	<p>This is the reason for this letter. I look forward to your response perhaps giving some hope of improvements.</p> <p>You wrote to me last year about the new traffic arrangements for Hazel Grove. Since then, we have had single yellow lines along both sides of Hazel Grove past my property. I am writing to say that this had made a great improvement to traffic and waiting of cars along this area. Also the parents and children have benefited by walking to school. This can only be good for them and I am sure there is less pollution as they do not have to encounter passing and waiting cars.</p> <p>The 6 month trial period will end soon. We in this road really hope the lines will stay in place. I thought I should let you know how things have worked out for us. You invited comments in a recent communication so please take this email as a positive outcome. Visitors to property around here have used drives instead to the roadside. Only various trade work people have needed to use the road.</p>	
2	<p>I am a resident of 30 Hazel Grove. My house is situated in the middle of Hazel Grove where you have very recently put in place single yellow lines in order to stop anyone parking there between the hours of 8AM to 6PM (including residents). It really makes me angry knowing that I am not allowed to park outside of my own house for more or less the whole day. I know I can park there after 6PM, but you are then expecting me to get up and ready before 8AM every day to go and move my car just so they follow the council's rules. Wingfield Road in Trowbridge has many schools situated on it and one of the parking malarkey is happening there. So why have you decided to do it right outside of my house? It isn't the residents that are causing the problems, it is the people that are parking ridiculously so they can drop their children off at school. I would love to have a one on one chat with whoever came up with this idea. Please put me in contact with them. I will not discontinue my complaining until action has been taken.</p> <p>I am extremely angry to come home to a letter</p>	<p>The key role of the highway is to allow the passage and re-passage of vehicles and pedestrians. Parking, outside ones property or otherwise on-street, is not a right nor is it the primary role of the highway to provide parking.</p> <p>Each location where waiting restrictions are requested is reviewed on its own merits, taking into account the issues faced in that location to determine the most appropriate solution. It is not appropriate to compare Wingfield Road and Hazel Grove due to their differing natures.</p> <p>Residents have been invited to comment through the formal consultation channels and have also been provided with contact details for the Highways officer working on this scheme. In addition, local elected members from Wiltshire Council and Trowbridge Town Council have undertaken door-to-door surveys with residents of Hazel Grove to discuss and gauge opinion on the restrictions and proposals for changes prior to the amendment of the experimental order.</p> <p>The displacement of parking has been, and will continue to be, monitored. It is inevitable that there</p>

<u>Ref</u>	<u>Comment Received</u>	<u>Officer Comment</u>
	<p>from the council telling me that the yellow lines on my street are now being extended all the way down the street, meaning no parking at all between the hours of 8AM-6PM on weekdays. I have many points and questions I would like you to answer.</p> <p>1. The letter states that there had been a meeting held with the Grove Primary School and the Council. Why were the residents not invited to that meeting? I feel like we have just as much a say in this as the school does and I feel the alterations to the restrictions on the road has been made under an unfair representation of the road.</p> <p>2. You are literally just moving the problem of the stupidly parked cars down to the next roads off of Hazel Grove. I don't understand how you think the parking is going to get any better by just moving it. It's not. And now more people will be aggravated.</p> <p>3. I have tons of pictures of cars parked on these yellow lines when they shouldn't be and none of them have tickets. Shall I tell you why? Because there is no parking warden here to monitor the parking. Why put an order in place if you can't monitor it properly? It's not right and it's pointless. Are you going to make sure that this time there is a parking warden there every day? Or carry on and not monitor it.</p> <p>4. Not everyone on this street can fit their cars on their drive. This means that people like my family will have to make alterations to the front of their house e.g. Their front garden to make their driveway bigger. All because some strangers at a council thought it would be a good idea.</p> <p>5. It is very unfair for parents who are picking up/ dropping off their kids at school who have small children to carry / buggies etc.</p> <p>6. Why have you not made it so that we can park on the road when it is not term time? We will just be parking all the way down another road for no reason. It's very silly.</p> <p>7. Why have you not given residents parking permits? I know you are not obliged to, but that isn't the point. We aren't the ones causing the parking problems, it is the parents of the children at Grove Primary School. So why are you punishing us?</p> <p>I'd like all these questions answered please. I am extremely angry as are a lot of my neighbours. I won't let the council get away</p>	<p>will be some parking displaced to surrounding streets but this is spread over a wider area and as such is likely to be less of a safety issue than the concentrated parking on Hazel Grove.</p> <p>The Grove Primary School is working towards provision of alternative parking for school staff with a number of options available for consideration.</p> <p>Enforcement of the restrictions has been undertaken by Wiltshire Council Parking Services. This will continue.</p> <p>The removal of parking outside of the school has had a positive impact upon the environment for pedestrians, not least with the removal of pavement parking forcing pedestrians with pushchairs out into the carriageway.</p> <p>Residents can submit a request for residents parking to Trowbridge Town Council however it is important to note that the following:</p> <ul style="list-style-type: none"> <li>• Residents will be expected to purchase annual permits for themselves and permits for visitors. Resident's permits are currently in the region of £100 per annum.</li> <li>• Parking permits would be restricted to 2 per household with this reduced if off-street parking is available.</li> <li>• A residents parking scheme must have the support of the majority of residents in order to be taken forward</li> <li>• A residents parking scheme does not guarantee the removal of existing restrictions</li> </ul>

<u>Ref</u>	<u>Comment Received</u>	<u>Officer Comment</u>
	with putting this stupid restriction in place. It's so inconvenient and it is not necessary.	
3	<p>As the trial period of parking restrictions comes to review, we would like to express our support for the continuation of the scheme. Since the implementation of the scheme the road has become significantly safer for the children attending The Grove Primary School. There is no longer unsafe and illegal parking, frantic and dangerous drop offs/ pick-ups and fraught and argumentative parents under stress because of the high volumes of traffic and obstructive parking.</p> <p>There has also been a significant improvement in air quality as the pollution levels have reduced during school drop off and pick up times which benefits both residents and the school population. Now there is the short walk to school, both parents and children appear happier and more active providing a stress free and positive start to the day.</p> <p>The emergency services have been able to access the road and patients have not had to experience the indignity of being trolleyed down the pavement to a waiting ambulance. Residents drives have not been blocked effectively making them prisoners in their own homes during school drop off/ pick-up times. In view of our comments above we would like to express our full support for the continuation of the scheme.</p>	The comments of support are noted.
	<p>I wish to object very strongly about the single yellow lines denoting 'no parking' in Hazel Grove.</p> <p>We did not have any notice before this system was introduced in Hazel Grove. We have checked our correspondence and have no trace of anything to do with it. My neighbour made a copy of his 'Experimental Traffic Regulation Order' sheet for me.</p> <p>Considering the high Council Tax we pay, I think we should be allowed to park outside our own house. I need to have my car outside in the day to load and unload as I work. I also need to park when I come home for lunch. Family and elderly visitors need to park in the daytime during the week but now they cannot park outside our house.</p> <p>It appears the need of the Grove School has been given priority over the 'rate-paying' residents. We were here first. Additionally, the school has become too big for the area.</p>	<p>Prior to the implementation of the experimental order, local elected members from Wiltshire Council and Trowbridge Town Council undertook door-to-door surveys with residents of Hazel Grove to discuss and gauge opinion on the restrictions and proposals for changes prior to the amendment of the experimental order.</p> <p>Residents newsletters outlining the experimental order were hand delivered to each property on Hazel Grove prior to the lining changes. Notices were also posted on lamp columns in Hazel Grove as part of the formal consultation process, along with notices in the local press.</p> <p>School term and holiday dates are subject to change and can vary by school, town and local authority area. The variation in dates year on year makes signing unfeasible. Referring to term time only is unclear and drivers cannot be expected to know when school is or is not in session.</p>

<u>Ref</u>	<u>Comment Received</u>	<u>Officer Comment</u>
	<p>Why is there no daytime weekday parking all-year round? Why can't it be during term time only with 'No parking on school days' signs? Or even restricted hours only, like in some other areas, eg. 8.30–9.15am and 2.45–3.30pm?</p> <p>The ban on parking in Hazel Grove has only moved the problem to other areas like Silver Street Lane, Balmoral Road, Silver Birch Grove and Hawthorn Grove, much to the annoyance of the residents there.</p> <p>Every morning I have to make sure I move my car elsewhere, eg. to Silver Street Lane before 8am where other people park (including some staff working at the school) thus causing sight of oncoming traffic a problem. Neighbours there say this is 'an accident waiting to happen'. Many parked cars there hamper visibility for pupils trying to cross this road which has a 30 miles per hour limit. Some residents may choose to park their car there overnight to avoid having to keep moving it early in the mornings.</p> <p>I notice since the 20 miles per hour limit has come into force that many vehicles are exceeding the limit now there are no parked vehicles on the road.</p> <p>The 'no parking' is causing great inconvenience to me so I am asking for a resident's parking permit system to be put in place.</p> <p>Surely the implementation of the stop and drop system just encourages a 'car culture' rather than encouraging more parents to walk with their children to the school, with the benefits of exercise and reduced pollution? Has the school set up a system of a 'Walking Bus' – escorted walking groups using parent volunteers to supervise the children along a particular route? Or encouraged Car Sharing schemes for dropping-off pupils?</p> <p>The layby outside the school also has a yellow line painted by the kerb, which causes confusion, surely a layby is there to provide a parking place?</p> <p>I appeal to Wiltshire Council to reconsider the yellow lines and think more to help the Hazel Grove residents with maybe parking limits on one side of the road only.</p>	<p>Wiltshire Council will continue to monitor the displaced parking to determine if any further changes are required.</p> <p>Speed surveys will be undertaken in Hazel Grove to monitor speeds following the implementation of the 20mph speed limit.</p> <p>Residents can submit a request for residents parking to Trowbridge Town Council however it is important to note that the following:</p> <ul style="list-style-type: none"> <li>• Residents will be expected to purchase annual permits for themselves and permits for visitors. Resident's permits are currently in the region of £100 per annum.</li> <li>• Parking permits would be restricted to 2 per household with this reduced if off-street parking is available.</li> <li>• A residents parking scheme must have the support of the majority of residents in order to be taken forward</li> <li>• A residents parking scheme does not guarantee the removal of existing restrictions.</li> </ul> <p>The stop and drop scheme was put in place to alleviate the impact of those parents who need to drive to their children to school by removing the need for those parents to park, either previously in Hazel Grove or subsequently in the surrounding area. Due to parental choice, wider catchment areas and working parents, it must be recognised that some parents will continue to have a need to drive their children to school, however the school travel plan and the Taking Action on School Journeys project, alongside the waiting restrictions, are seeking to reduce the number of car journeys and increase the uptake of walking/cycling/scooting to school wherever possible.</p>
5	What a difference this has made to myself and my wife, it's like it was before when parents	The comments of support are noted.

<b>Ref</b>	<b><u>Comment Received</u></b>	<b><u>Officer Comment</u></b>
	and teachers were happy to walk. Must be safer for all concerned especially the children and the older residents of Hazel Grove	
<b>6</b>	<p>Whilst trying hard not to be a moaning parent, I wanted to feedback to the council my thoughts of the trial no waiting lines that have been painted all along the road of Hazel grove which has The Grove Primary School situated on it.</p> <p>My thoughts are that the lines aren't effective and in fact have moved the parking problems during school drop off and pick up to the wider streets of the college road estate. I think it would have been more effective to either reprimand the few parents that did park inappropriately and dangerously OR paint the lines along 1 complete side of the road only to avoid the double parking which was causing the danger.</p>	<p>Much work to discourage inconsiderate parking was undertaken prior to the implementation of any waiting restrictions on Hazel Grove. This included the provision of the 'stop and drop' system by the school to reduce the need for parents to park.</p> <p>Wiltshire Council will continue to monitor the displaced parking to determine if any further changes are required and will continue to work with the school to encourage more walking/cycling/scooting through the school travel plan and Taking Action on School Journeys project.</p>
<b>7</b>	<p>Although parking around Grove School is poor and I understand the need to implement some form of parking restriction, I believe this should be limited to the hours of the school drop off and pick up times (i.e. 8-9am &amp; 2:30-3:45pm). The problem I've noticed since the order was put in place is the lack of monitoring and enforcement of the yellow line. When I pick up my children, usually around 4:15pm, there are on average 6 cars parked illegally on the yellow lines and without any enforcement, this will continue and get worse with other parents parking outside the school because they know they will not get fined. If the parking restriction was enforced and fines issued, parents will I believe realise that they will not getaway with parking outside the school. I've never seen any enforcement officer at the school around 4pm when parents think thy are going to get away with parking on the yellow line as it is after the normal end of the school day. I'd be interested to know if anyone has been fined and what measures are being taken to enforce the no parking.</p>	<p>Enforcement of the restrictions has been undertaken by Wiltshire Council Parking Services and will continue.</p> <p>The feedback concerning parking after 4pm will be passed on Parking Services.</p>
<b>8</b>	<p>With the introduction of yellow lines in Hazel Grove, this has greatly improved the traffic flow and safety for all users and therefore should be left in force indefinitely</p>	<p>The comments of support are noted.</p>
<b>9</b>	<p>May I just reiterate how much safer the street is now for all users and residents. Parents and children walking to and from school look so much more relaxed.</p> <p>Of course there are still a few dissenters and</p>	<p>The comments of support are noted.</p>

<u>Ref</u>	<u>Comment Received</u>	<u>Officer Comment</u>
	<p>those flouting the restrictions but if enforcement officers could patrol regularly this should be brought under control. I think the offenders are aware of the working hours of these officers and feel safe in the knowledge they will not attend to issue penalties.</p> <p>Thank you for giving us our life back - no more abuse from drivers when you ask them to move so you can get out of your drive. Less traffic generally and pollution. Lovely to see the children walking by much more safely</p>	
10	<p>I believe you wish to receive comments relating to the above. I have two:</p> <ul style="list-style-type: none"> <li>• General effect - has been positive in three particular respects: <ul style="list-style-type: none"> <li>• Throughout the day, traffic can move much more freely and safely up and down the road, including particularly heavy/large delivery vehicles, service vehicles and emergency vehicles..</li> <li>• At school times, when the road was in effect only one way (a position not known to the unfamiliar), traffic can now move safely in either direction without difficulty.</li> <li>• Past parking on the pavements, with resulting problems for pedestrians, including those with push or wheel chairs, and dangers of pedestrians crossing the road between parked cars, have been overcome.</li> </ul> </li> </ul> <p>Exiting on to Silver Street Lane - this can be difficult and sometimes dangerous because of the lack of visibility of traffic moving along Silver Street. Cars are able to park very close up to the point where Hazel Grove meets Silver Street Lane. This could be overcome if appropriate parking restrictions were implemented for a short distance on Silver Street Lane around the point of Hazel Grove joining.</p>	<p>The comments of support are noted.</p> <p>The situation on Silver Street Lane will continue to be monitored and changes made if required.</p>
11	<p>I am 99 and feel so much safer walking down the road now as I don't have to walk into the road because of cars parked on the pavement. It must be safer for everyone</p>	<p>The comments of support are noted.</p>
12	<p>We have recently purchased a house within Hazel Grove &amp; would like to express our objection to the recent addition of the yellow</p>	<p>The key role of the highway is to allow the passage and re-passage of vehicles and pedestrians. Parking, outside ones property or otherwise on-street, is not</p>

<u>Ref</u>	<u>Comment Received</u>	<u>Officer Comment</u>
	<p>lines painted all along the road. As a 2 car household, working various full time hours we have the need to use the road directly outside our house to park occasionally, not to mention we have elderly family, or visitors, guests, maintenance etc. I find it particularly infuriating that not only are we being penalised for parking in front of our own property!! But neither can we park in front of our own driveway either? Completely ridiculous. Would a better approach have not been to have broken white lines in front of driveways so residents have at least got somewhere to park? This has only moved the problem further along in to Silver Street Lane, meaning the junction is now unsafe to turn out of &amp; vision has been obstructed. Are permits going to be provided for the residents?</p>	<p>a right nor is it the primary role of the highway to provide parking.</p> <p>Residents can submit a request for residents parking to Trowbridge Town Council however it is important to note that the following:</p> <ul style="list-style-type: none"> <li>• Residents will be expected to purchase annual permits for themselves and permits for visitors. Resident's permits are currently in the region of £100 per annum.</li> <li>• Parking permits would be restricted to 2 per household with this reduced if off-street parking is available.</li> <li>• A residents parking scheme must have the support of the majority of residents in order to be taken forward</li> <li>• A residents parking scheme does not guarantee the removal of existing restrictions.</li> </ul>
13	<p>We would like to comment on the above restrictions.</p> <p>As a resident in Hazel Grove, it has been an absolute pleasure to be able to access our road, at any time during school times, with no obstructions.</p> <p>If needed an emergency vehicle can now access the road to go to pupils at school, and also residents.</p> <p>As you are aware, The Grove School, is one of the larger primary schools in Wiltshire, we would like the restrictions to be continued, it is so much safer for pupils, and adults alike, using Hazel Grove. We suggest it would helpful for you, to make a site visit at 3pm, to assess the situation, and appreciate how busy it is. 8am to 6pm, restriction, is a very suitable time scale.</p> <p>Thank you.</p>	<p>The comments of support are noted.</p>
14	<p>I am a resident of Hazel Grove as I have been for almost 30 years. Over that time the school has expanded greatly and the traffic problems have become a challenge.</p> <p>You have bowed to the pressure of a very small number of residents and brought in a draconian parking system that has only made the situation much more difficult and cause the residents much more inconvenience.</p>	<p>The timing of the restrictions was chosen in order to remove the parking on Hazel Grove by school staff, as mentioned in the comment, in addition to the parental parking at school drop off and pick up times.</p> <p>The Grove Primary School is working towards provision of alternative parking for school staff with a number of options available for consideration.</p>



<u>Ref</u>	<u>Comment Received</u>	<u>Officer Comment</u>
	<p>The introduction of this stupid order shows you have no real understanding of the problem and have done very little observation of what happens in reality but simply listened to 2 or 3 very annoying residents who have nothing better to do than copy the annoy the rest of us with petitions etc.</p> <p>There has never been an incident involving traffic and the school children. Never has an emergency vehicle not been able to gain access to school or houses.</p> <p>Incidents between residents and parents parking inconsiderately are minimal.</p> <p>One aspect has been a success and that is the well-staffed drop off zone. That could have been achieved by just putting yellow lines outside the school property on both sides of the road not in front of my and other resident's homes.</p> <p>Many other schools suffer much worse problems but restrictions are 8am-9.30am and 2-30-3.30 pm NOT 8am – 6pm. What about holidays? You have created intolerable pressure on homes that do not have yellow lines and the surrounding streets.</p> <p><u>THE REAL PROBLEM</u></p> <p>The school has grown and staff members have gone up highly. No extra parking has been created for them thought the Grove school is a huge plot of land.</p> <p>In term time throughout the day there are 18-23 cars parked in Hazel Grove from 8am to 4pm. These belong to staff not residents or parents. At weekends and in evenings there is usually no more than 3-4 cars parked the entire length of the grove.</p> <p>This is the most ill thought out ridiculous scheme you could possibly come up with and personally would be more than happy to see the yellow lines moved away and a proper car park built for the Grove rather taking up the whole street.</p>	<p>Residents may continue to park on-street after 6pm on weekdays and anytime at weekends.</p>
15	<p>I wish to comments on the present order which was imposed on us! I have lived here for 35 years and now the entrance to my garage was never easy due to it being on a bend in the narrowest point. My garage entrance is in daily use now by carers and medical staff when they can get into it. It is often impossible due to cars parked thoughtlessly. The whole length of the road is now like a permanent car park – mostly by staff who work in the school. Some stay from</p>	<p>The extension to the waiting restrictions as part of the current experimental order has addressed the concerns raised.</p>

<u>Ref</u>	<u>Comment Received</u>	<u>Officer Comment</u>
	<p>8am to 6pm and beyond. Also there are 'put of hours' employees. It is used by B-on-Avon taxis and their private cars on most days. The school also appear to have evening events – more doors banging.</p> <p>Double yellow lines for the length of the road in order to return it to a normal residential area! Maybe permits for the residents who don't want double yellow lines.</p> <p>Since writing this letter I have spoken with Cllr David Halik on 2/6/17. He told me of the suggested waiting restrictions available in Hazel Grove and advised option 2 would be most suitable Mon-Fri 8am – 6pm for whole road – school term only.</p>	
16	<p>I am not happy with the present parking restrictions due to vehicles parking opposite my driveway. The road is narrow and it's the start of a bend up to the school. With traffic both ways and children walking it is quite dangerous and I also have difficulty coming in and out of my driveway. Also councillor Halik called today and explained the options and I think option 2 would be the best one.</p>	<p>The extension to the waiting restrictions as part of the current experimental order has addressed the concerns raised.</p>
17	<p>The twenty miles an hour experimental speed limit is being completely ignored. In fact as there are now no parked vehicles during the day to in effect produce calming, motorists, including parents of pupils of Grove School and lorry delivery vehicles appear to be going even faster in Hazel Grove. The quicker you reduce the no parking restrictions to apply to only on the corners as originally proposed the better.</p>	<p>The 20mph speed limit is a permanent order. A speed survey will be undertaken on Hazel Grove to determine vehicle speeds.</p>
18	<p>I would just like to say I work at the school at lunchtimes for 1 hour there is no parking within the school so have to park somewhere. At the moment I park in almond grove where there at 4 spaces but I'm sure there will be times when there are meetings at the school these will be full. Then I will be late driving round trying to find somewhere. Picking up from after school clubs is going to be tricky as there will be a lot of parents looking for spaces at the same time. Can't leave to get there early enough to drive round as I work and the child I am picking up will be waiting. I have parked in silver birch grove but pretty sure residents will start complaining about that.</p>	<p>The key role of the highway is to allow the passage and re-passage of vehicles and pedestrians. Parking, outside ones property, place of work or otherwise on-street, is not a right nor is it the primary role of the highway to provide parking.</p>
19	<p>I'd like to share my feedback on the situation of the yellow lines put in place on Hazel</p>	<p>The key role of the highway is to allow the passage and re-passage of vehicles and pedestrians. Parking,</p>

<u>Ref</u>	<u>Comment Received</u>	<u>Officer Comment</u>
	<p>Grove.</p> <p>Although the Lines that were put in place in December 2016 caused a problem for us parents it was a lot better than what it is now.</p> <p>For working parents such as myself it's become a Problem and only being day 2 of the school! I work at 9am opposite side to town, I finish at 2:50 sometimes 3pm. A car is necessary to pick and drop off my daughter to school.</p> <p>The lines have not worked.. Instead its just moved the situation onto other streets and caused even more problems than before.</p> <p>For working parents especially we all picked a school thinking it would be easy to collect and drop off our children and work!</p> <p>Did you know that some parents are actually thinking about changing schools because this is becoming a problem?</p> <p>Although I understand that some people were parking inappropriately but why penalise others? It feels the school , students and parents are victimised for using a well-known school.</p> <p>For the sake of half hour at most 8:30 am and half hour tops 3pm so parents can pick up and drop off children safely , is this really necessary?</p> <p>For someone like myself being a lone parent, i have to work school hours. There isn't another option.</p> <p>Something needs to be done about this before you lose people at the school or a serious accident happens on other streets, people rushing to work, children being ran over, fights for the parking spaces etc.</p> <p>Although you've asked residents which chose to live there knowing a school is there, have you considered asking parents too? Because i certainly haven't been asked.</p> <p>There is a lot of anger about this situation and</p>	<p>outside ones property, place of work or otherwise on-street, is not a right nor is it the primary role of the highway to provide parking.</p> <p>The Grove Primary School have been involved in discussions regarding the provision of waiting restrictions and solutions to the issues surrounding school related parking and the related safety concern raised by both parents and residents.</p> <p>The school serves to represent its pupils and parents in this process with parents also being made aware of the proposals as part of the formal Traffic Regulation Order process. The Grove Primary School issued information regarding the proposals to parents and notices have been posted on lamp columns in Hazel Grove and in the local press as part of the formal advertisement process.</p> <p>Within Hazel Grove, school related parking occurred throughout the day, not solely at drop off and pick up times, as a result of staff parking The timing of the restrictions was chosen as a result of this.</p>

<u>Ref</u>	<u>Comment Received</u>	<u>Officer Comment</u>
	it needs to be resolved.	
20	<p>I am writing to you regarding the above road and the yellow lines that have been extended to cover the whole extent of the area. This is a complete disgrace and ridiculous decision. This is only going to push parents (that have no option but to drive) to the surrounding areas of Silver St Lane, College Road etc... Then no doubt these residents will start to get narky !!!</p> <p>What is the issue here? To my knowledge there has been no accidents, no children ran over, no near misses. The school has been here for many years, I know the residents of the street that have not had the single line in place were moaning as more cars now park outside their houses, so is this why the council has taken this stupid decision to include all of Hazel Grove?</p> <p>I work in Bristol and outside Bristol schools all they have is the yellow zig zags, if fact I have never known of any school to have a complete area out of bounds to pick up and drop off.</p> <p>Are you going to take this approach to all the other schools in Trowbridge or in fact the whole of Wiltshire !!!</p>	<p>The restrictions forming the experimental order in Hazel Grove were introduced following concerns regarding pedestrian and road safety as a result of school related parking blocking footways and reducing visibility for those crossing, particularly in and around the school. In addition, emergency services access has been blocked on numerous occasions.</p> <p>Each location where waiting restrictions are requested is reviewed on its own merits, taking into account the issues faced in that location to determine the most appropriate solution. Wiltshire Council cannot comment on the policies of another local authority.</p>
	<p>Why can Highways not add single yellow lines alongside the 'unenforceable' yellow zig zags lines?</p> <p>It is very strange that the map shows that part of the road by the school entrance as having no parking waiting restrictions, when it does, just they are not currently 'legal' in their existing format.</p> <p>As you already know, these yellow zig zags at Hazel Grove entranceway do not have any TRO in place for them making them legally unenforceable, and will result in an unusual anomaly on that street once all other yellow lines are implemented.</p> <p>This loophole can easily be resolved simply by putting new single yellow lines alongside the existing yellow zig zag lines, which would then make that part of road 'enforceable' too, without the need for any new or separate</p>	<p>The school keep clear markings are now mandatory and enforceable. The school have made arrangements to relocate the bins from that area therefore these comments have been addressed.</p> <p>The comment of support have been noted.</p> <p>Wiltshire Council will continue to monitor the displaced parking to determine if any further changes are required and will continue to work with the school to encourage more walking/cycling/scooting through the school travel plan and Taking Action on School Journeys project.</p> <p>Blue badge holders may park legally on the yellow lines and should be aware of this.</p> <p>The provision of bollards within the footway may be requested via the Area Board issues system.</p>

<u>Ref</u>	<u>Comment Received</u>	<u>Officer Comment</u>
	<p>TRO.</p> <p>I would have been happy to settle for a simple extension of the yellow lines between the kerb and zig zags as mentioned earlier, but the decision to officially change the keep clear marking from advisory to a mandatory prohibition is amazing, because as you know this was something that I have campaigned for since February 2016.</p> <p>Therefore, can I ask, in the light of this recent development, will the council or police, or both, be issuing newly updated guidance about the legality of this road marking to the Grove school, as this area must legally be 'kept clear' in future?</p> <p>As you know the school previously used the keep clear road marking for 'stop and drop' until my campaign led to changes of the lay-by area, and that school refuse bins were often, and still are stored in the same area too, because the school were told by police officers and council officials that the marking being only advisory allowed that to happen.</p> <p>As the school still continue to use the 'keep clear' marked area to put industrial refuse bins upon, this practice will clearly need to cease once it becomes a mandatory 'keep clear' marking, as it will technically then be illegal to continue using it for anything such as bin storage etc. it must be kept clear for pedestrian safety reasons.</p> <p>Noting that it is already illegal to leave any item upon the highway or zig zags anyway, as it may have the potential to cause a risk of injury, damage, or obstruction. This has been raised countless times before by others but not ever acted upon.</p> <p>"I am still in favour of the above mentioned experimental TRO. I believe that it has quite evidently been highly successful in reducing illegal and unsafe parking practices in the locality. The peaceful enjoyment of the neighbourhood is greatly increased due to the decrease in traffic and pollution. This TRO should continue as a permanent TRO but perhaps with some small alteration to ensure</p>	

<u>Ref</u>	<u>Comment Received</u>	<u>Officer Comment</u>
	<p>that it continues to achieve intended outcomes.</p> <p>Since the yellow lines were introduced, the main school entrance has mostly been kept clear of traffic and greatly reduced congestion and pollution in the mornings which has made the locality much safer for children and parents on the route to school. However, in the afternoons, particularly between the hours of 1505-1605, some motorists still park in the yellow-lined "lay-by" area of Hazel Grove seemingly with little if any legal consequences. This is sadly a minority of repeat offenders, whom do not hold blue parking badges allowing such parking, and whom blatantly ignore the restrictions put in place, purely for convenience sake rather than necessity. This will need regular civil enforcement to address it.</p> <p>I understand that there has allegedly been a perceived increase in nuisance parking to adjoining roads such as Sycamore Grove, Almond Grove, and Silver Street. If this is the case, then it is in my opinion still an improvement on the previous situation, because the parking is now spread equally along these surrounding roads, rather than all being squeezed dangerously down one small road, as was the case before.</p> <p>If any changes were necessary, then these would be my only small suggestions.</p> <p>1. partial removal of lines from the "north-side" of Hazel Grove to allow some safe legal parking spaces on that side of the road ONLY.</p> <p>...but only if this is done together with...</p> <p>2. disabled parking bays marked out in the lay-by area to make it clear that blue badge holders ONLY can park there during restriction times.</p> <p>...and together with...</p> <p>3. bollards, railings or claws, being installed along some parts of footway to protect pedestrians from vehicles mounting the footway, and to prevent vehicles from doing</p>	

<u>Ref</u>	<u>Comment Received</u>	<u>Officer Comment</u>
	<p>so,</p> <p>Please be pro-active on this in Trowbridge and not reactive, let us keep these yellow lines where needed to prevent any injury or death, but to improve them by adding disabled parking bays in the lay-by, and install bollards or railings elsewhere to prevent pavement parking practices.</p>	
	<p>I am a resident of Hazel Grove and my children attend The Grove School. The restrictions have been beneficial in clearing the road for safer crossing to access the school in particular the corner near house number 21 and 36. Child safety is of the highest priority. Particularly at the start and end of the school day where older pupils may be walking home independently from their parents.</p> <p>There have been no incidents of blocking the drive of my home.</p> <p>The morning stop and drop is successful in allowing parents to drop children efficiently. The lines have been essential to traffic warden staff to give enforceable guidance where previously poor parking was ill-defined. This could include, double parking, parking on curbs restricting access to pedestrians and parking in so that traffic flow was slowed.</p> <p>Both domestic and school delivery vehicles have easier access along the lined area of roadway (providing they can get past the congestion further along Hazel Grove).</p> <p>Drawbacks to the scheme are as follows. Obvious congestion further along Hazel Grove and Silver Street Lane, Sycamore Grove, also Almond Grove which are all pedestrian routes for the children.</p> <p>The parking restrictions apply until 6pm. The bulk of busy traffic has passed by 15.30. In a similar problem to residents, the restrictions apply during school holidays which are unnecessary. The school is open to pupils for 39 weeks or 75% of the time. Why restrict parking in August? During daytimes the traffic volume is low so lifting the restrictions during the day could help enable visitors to the school or parents collecting ill children. During</p>	<p>The comments of support are noted.</p> <p>Within Hazel Grove, school related parking occurred throughout the day, not solely at drop off and pick up times, as a result of staff parking. The timing of the restrictions was chosen as a result of this.</p> <p>School term and holiday dates are subject to change and can vary by school, town and local authority area. The variation in dates year on year makes signing unfeasible. Referring to term time only is unclear and drivers cannot be expected to know when school is or is not in session.</p> <p>Enforcement of the restrictions has been undertaken by Wiltshire Council Parking Services and will continue.</p>

<u>Ref</u>	<u>Comment Received</u>	<u>Officer Comment</u>
	<p>daytime is not the same high risk scenarios as at school start/finish as parents will be accompanying their children.</p> <p>There are a sizable number of parents/school visitors who do not abide by the parking restrictions. This occurs both at the start and end of the school day. I do feel that the school has a role in helping to keep the lined area clear especially as they are in place for pupil safety. When there are staff present at drop off time, a blind eye is turned on parking on the yellow line. This frustrates the rule followers and undermines the purpose of the lines. The school does not authority to fine/penalise but they are in a position to highlight offenders, and are in a strong position to influence.</p> <p>From my own perspective, keep the lines, change the timing when they apply, encourage the school to take greater ownership in educating parkers who park on the lines, possibly extend down one side of the rest of Hazel Grove.</p>	
	<p>I am unsure if my previous attempt using this form was successful or not so am therefore re-submitting by comments.</p> <p>I am struggling to understand the logic behind the current experiment re parking restrictions. Nobody appears to be policing the policy which means often, particularly in the afternoon the restrictions are ignored. That aside I would suggest that double/single yellow lines on one side of the road would be sufficient to deter poor parking along with a time restricted speed limit and one way system. The current restrictions have just pushed the problem caused by parking to the surrounding streets such as silver street lane, silver birch grove and college rd estate. This has caused safety issues in roads where people are not used to having to be extra cautious. Out of interest why have the restrictions been put in place because as a local resident I am not aware of significant numbers of accidents/injuries in Hazel Grove caused my collisions with vehicles</p>	<p>The restrictions forming the experimental order in Hazel Grove were introduced following concerns regarding pedestrian and road safety as a result of school related parking blocking footways and reducing visibility for those crossing, particularly in and around the school. In addition, emergency services access has been blocked on numerous occasions.</p> <p>Highway Authorities are not permitted to introduce time-restricted permanent speed limits however a permanent full time 20mph speed limit has come into force as a separate scheme to the experimental order.</p> <p>A time-restricted one way order is also not permitted however the school advise parents of an advisory one-way system with feedback suggested this works well.</p> <p>Wiltshire Council will continue to monitor the displaced parking to determine if any further changes are required and will continue to work with the school to encourage more walking/cycling/scooting through the school travel plan and Taking Action on School Journeys project.</p>



<b><u>Ref</u></b>	<b><u>Comment Received</u></b>	<b><u>Officer Comment</u></b>
	<p>I fully support the restrictions currently in place and believe that the single yellow lines should actually be extended to the full length of the road on one side as people are still double parking where the lines finish, often mounting the pavement making it unsafe both cars and pedestrians passing. I also think the lines need to be enforced as people at parking on them in the afternoons.</p>	<p>The comments of support are noted.</p>
	<p>The current single yellow line restriction is not enough to make this road safe during school drop off and collection times. There is now more parking on both sides of the road and also on the pavement from number 38 towards Sycamore Grove. On bends, opposite drives - no consideration for anyone's safety as long as they don't have to walk</p>	<p>The extended restrictions as part of the experimental order address the concerns raised.</p>